



Accessing the Online Payment Website

You may access our online payment website at the following URL:

<https://www.municipalonlinepayments.com/sanmateoharbordistrictca>

Click on the “Login / Register” link to access your account or to register for an account.



If you already have an account, you may access it by entering your registered email address and password.

If you don't have an account yet, register for one by clicking on the “Register” link:



San Mateo County Harbor District – Online Payment Website

After clicking on the “Register” link, you will be asked to enter your email address and create a password.

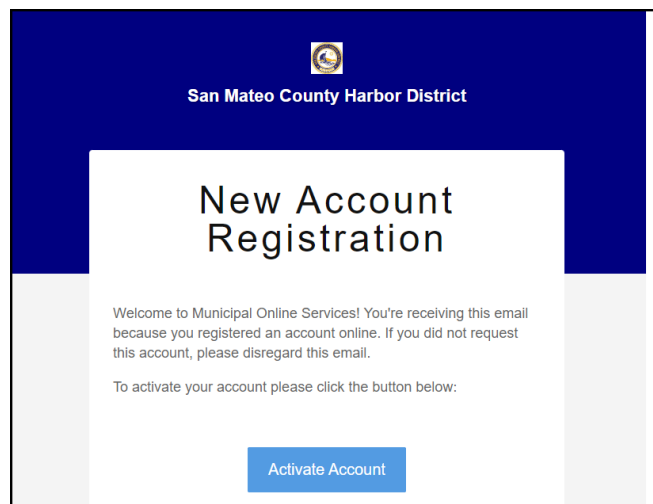
Password requirements –

- Must be at least eight characters long
- Must have at least one non-alphanumeric character
- Must have at least one digit ('0'-'9')
- Must have at least one uppercase ('A-Z')

The screenshot shows a registration form titled "Register" for the San Mateo County Harbor District. The form includes the following fields and options:

- Email required:** A text input field containing "@yahoo.com".
- Password required:** A text input field with masked characters (dots).
- Name:** A text input field containing "John Smith".
- Phone number:** A text input field containing "555-123-9876".
- Buttons:** A blue "Register" button and a grey "Cancel" button.
- Footer:** A link that says "Already have an account? Login".

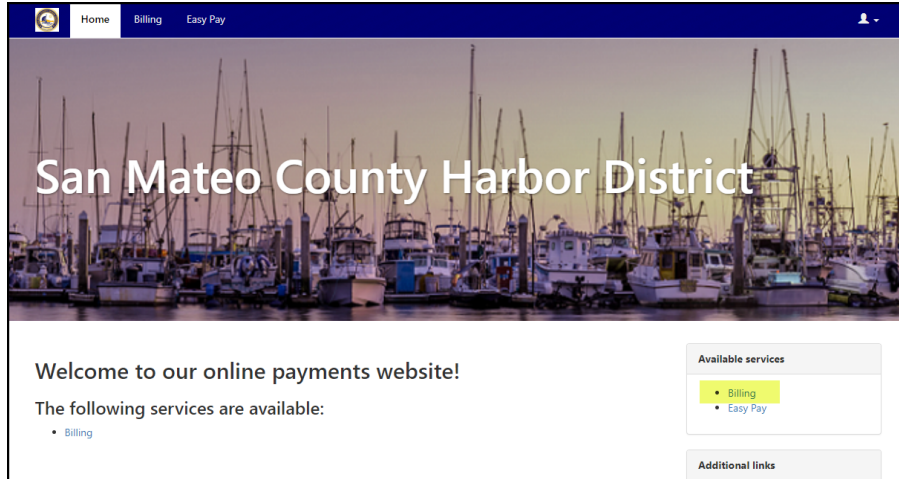
You will receive an activation email at the email address you input once you register your account. Open the email and click on the “Activate Account” button to activate your account.



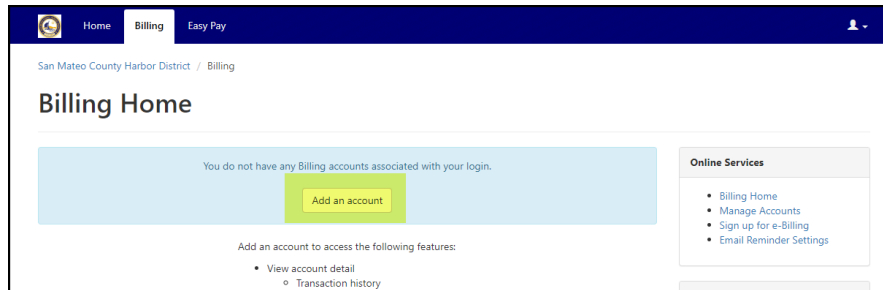


Linking Billing to Your Account

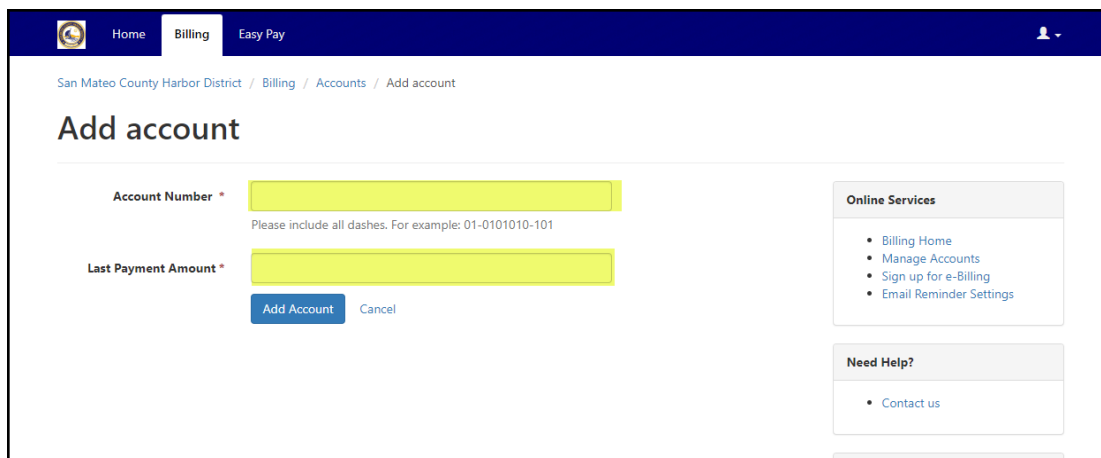
Now that you have an account, you will need to link the billing (for your berth slip) to the account you just set up. Click on the “Billing” link:



Click on the “Add an account” button to link to your billing (berth slip).



You will be asked to enter your account number and last payment amount. Your account number is found on your bill (please include all dashes as shown on your bill). Please contact our offices if you need assistance with determining your last payment amount.





Making a Payment

You will see your slip on the Billing Home page, and you may pay your account by clicking on the “Pay Account” button.

San Mateo County Harbor District / Billing

Account 02[REDACTED]-000 was successfully added.

Billing Home

Accounts Add Account

Account Number	Address	Last Payment	Balance	Pay
02[REDACTED]-000 Active	999 HARBORMASTER Road	\$0.00	View Bill \$0.00	Pay Account

Online Services

- Billing Home
- Manage Accounts
- Sign up for e-Billing
- Email Reminder Settings

Need Help?

There will be three options after you click the “Pay Account” button.

Accounts Add Account

Account Number	Address	Last Payment	Balance	Pay
02[REDACTED]-000 Active	999 HARBORMASTER Road	\$0.00	View Bill \$0.00	Pay Account

Pay Now

Schedule Payment

Enroll in Auto Pay

The “Pay Now” option makes an immediate payment. Please enter your payment amount, click on the “Continue” button and then enter your credit card information on the subsequent screen.

Make a Payment

Payment cart Pay more Accounts

Account #	Address	Current balance	Amount	Remove
02[REDACTED]-000	999 HARBORMASTER Road	\$0.00 Due 1/1/0001	\$ 100	X
		Subtotal		
		Total		

Cancel payment Continue



The “Schedule Payment” button allows you to schedule a payment on a future date. Enter your payment amount, payment date and then click continue to access the payment details screen.

Please note, if you schedule a payment after your due date, you may incur penalty fees on your next bill.

San Mateo County Harbor District / Billing / Payment cart

Make a Payment

If you select a payment date after your due date, you may incur penalty fees on your next bill.

Payment cart Pay more Accounts

Account #	Address	Current balance	Amount	Remove
02-000	999 HARBORMASTER Road	\$0.00 Due 1/1/0001	\$ 100	x
		Payment Date	4/19/2022	
		Subtotal	\$100.00	
		Total	\$100.00	

Cancel payment Continue

Online Services

- Billing Home
- Manage Accounts
- Sign up for e-Billing
- Email Reminder Settings

Need Help?

- Contact us

Announcement

Office Hours are Monday through

The last option is to “Enroll in Auto Pay”. By enrolling in Auto Pay, your payment will be processed on your bill’s due date every month (the 1st of every month).

Enroll in auto pay

By enrolling in Auto Pay, you understand that your account will automatically be drafted on the same day every month. We recommend you pay 5 days before your expected due date. If you schedule your payment after it is due, you may incur a late penalty that, if left unpaid, will result in disconnection of service.

999 HARBORMASTER Road Acct# 02-000

Payment Date

Your payment will draft on your bill due date.

Payment Method

Card number MM YYYY

Cardholder name

Address

Billing ZIP code

Cancel auto pay Enroll now

Online Services

- Billing Home
- Manage Accounts
- Sign up for e-Billing
- Email Reminder Settings

Need Help?

- Contact us

Announcement

Office Hours are Monday through Friday from 8am to 4pm.

If you have questions please contact:
Pillar Point Harbor at 650-726-4382
Oyster Point Marina at 650-952-0808



Important Notice: Your prior credit card auto pay information **did not** migrate over to our new billing system. You will need to enroll in auto pay via the “Enroll in Auto Pay” link if you want to continue paying your bill with auto pay.

For customers that were on Bank Draft (autopay from your bank account) – we successfully transitioned your information to our new system and bank drafts will continue uninterrupted.